

4. The address of the person to whom the packet is to be transmitted shall be written fully and correctly on the cover thereof or on a label securely affixed or tied thereto.

5. There shall not appear on the cover of the packet or on any label affixed or tied thereto any word, phrase or mark indicating or conveying the impression that the packet is, or is intended to be, registered, or that a compensation fee has been, or is intended to be, paid.

6. The packet shall not contain anything the posting of which in a postal packet is prohibited by or under any enactment or this Scheme.

PART II

Articles for loss of, or damage to, which, no compensation may be paid;

- (a) any uncrossed postal order in which the name of the payee has not been inserted;
- (b) any cheque or dividend warrant which is uncrossed and payable to bearer;

(c) any bearer security (including a share warrant, scrip or subscription certificate, bond or relative coupon);

(d) any bank note or currency note, being current in the British postal area or elsewhere;

(e) any unobliterated postage or revenue stamp available for current use in the British postal area or elsewhere (except a revenue stamp embossed or impressed on an instrument which has been executed);

(f) any National Insurance or Savings stamp;

(g) any coupon, voucher, token, card, stamp or similar document, exchangeable (singly or with any other such document) for money, goods or services;

(h) coin;

(i) jewellery.

SCHEDULE 9

Paragraph 2

SCHEMES REVOKED

<i>Schemes revoked</i>	<i>References</i>	<i>Schemes revoked</i>	<i>References</i>
The Post Office Inland Post Scheme 1975.	Post Office Scheme P8/1975.	The Post Office Inland Post Amendment (No. 4) Scheme 1977.	Post Office Scheme P1/1977.
The Post Office Inland Post Amendment (No. 1) Scheme 1975.	Post Office Scheme P13/1975.		
The Post Office Inland Post Amendment (No. 2) Scheme 1975.	Post Office Scheme P15/1975.		
The Post Office Inland Post Amendment (No. 3) Scheme 1976.	Post Office Scheme P1/1976.		

Dated 24th May, 1979.

Signed on behalf of the Post Office by *J. S. Newcomb* (a person authorised by the Post Office to act in that behalf).

SCHEME P2/1979

NOTE: The Scheme which follows this note is made under section 28 of the Post Office Act 1969 and amends the Post Office Overseas Letter Post Scheme 1977. The amending Scheme, which comes into operation on 7th June, 1979, amends the provisions for payment of compensation. The principal changes are:

1. the introduction of compensation payments up to £10 for unregistered postal packets lost or damaged whilst in the custody of the Post Office;
2. the maximum amount of compensation payable for the loss of or damage to registered postal packets is increased to £10;
3. a procedure is introduced for claims for compensation for loss or damage occurring in the post which cannot readily be resolved to be submitted to an independent complaints panel for consideration.

(This note is not part of the Scheme.)

THE POST OFFICE OVERSEAS LETTER POST AMENDMENT (No. 1) SCHEME 1979

Made 29th May, 1979

Coming into operation 7th June 1979

The Post Office, by virtue of the powers conferred upon it by section 28 of the Post Office Act 1969, and of all other powers enabling it in this behalf, hereby makes the following Scheme:

Commencement, citation and interpretation

1. (1) This Scheme shall come into operation on the 7th day of June, 1979, and may be cited as the Post Office Overseas Letter Post Amendment (No. 1) Scheme 1979.

(2) This Scheme shall be read as one with the Post Office Overseas Letter Post Scheme 1977 (Post Office Scheme P5/1977) (hereinafter called "the Scheme").

(3) The Interpretation Act 1978 applies for the interpretation of this Scheme as it applies for the interpretation of an Act of Parliament and as if this Scheme were an Act of Parliament.

Compensation for registered packets

2. For paragraph 33 of the Scheme there shall be substituted the following:

"33. (1) Where the Post Office is satisfied that any article of pecuniary value enclosed in or forming part of a registered postal packet (other than an insured letter) is lost or damaged whilst in course of transmission by post, or that any registered postal packet (other than an insured letter) is lost whilst in course of transmission by post, the Post Office may (but subject to and in accordance with the provisions of this paragraph) pay such sum as it thinks just to any person who in its opinion establishes a reasonable claim thereto, whether as the sender or the addressee.

(2) The total amount of compensation which the Post Office may pay under sub-paragraph

(1) in respect of any one registered postal packet shall not in any case exceed £10.

(3) No compensation may be paid under sub-paragraph (1) in respect of any registered postal packet or its contents unless the Post Office is satisfied that the conditions set out in paragraphs (2) to (4) and (6) of Schedule 10 hereto have been complied with in the case of that postal packet.

(4) In the case of a registered postal packet which was redirected under paragraph 40 of the Scheme after delivery at the place to which it was addressed, no compensation may be paid under sub-paragraph (1) for loss of, or damage to, the postal packet, or any of its contents, while in the course of further transmission by post, unless the postal packet was so redirected by being posted anew and full postage was prepaid on such re-posting, in which case compensation may be paid subject to and in accordance with this paragraph, for any such loss or damage which the Post Office is satisfied occurred while the postal packet was in course of transmission by post after such re-posting.

(5) No compensation may be paid under sub-paragraph (1) in respect of any registered postal packet or its contents if the packet has been destroyed or otherwise dealt with or disposed of by the Post Office pursuant to Section 8(3) of the Act or sub-paragraph (1) of paragraph 18, or paragraph 19, of the Scheme, or by another Postal Administration under a provision of the law of the country or place of that Postal Administration.

(6) No compensation may be paid under sub-paragraph (1) in respect of any registered postal packet or its contents if the packet was lost, damaged or destroyed in circumstances beyond the control of the Postal Administration in whose service the loss, damage or destruction occurred.

(7) No compensation may be paid in respect of any postal packet or its contents unless:

(a) a claim for such compensation is made by the sender or the addressee within a period of 12 months beginning with the date on which the packet was posted;

(b) in the case of an outgoing registered packet, the certificate referred to in paragraph 32(1) (d) of the Scheme is produced and delivered up to the Post Office if the Post Office so requires;

(c) in a case where the registered packet has been delivered and compensation is claimed for damage to all or any of its contents, or for loss or abstraction of all or any of its contents, and the Post Office so requires, the following things are produced for the inspection of the Post Office, or the Postal Administration of the country in which the packet was delivered, in the condition as nearly as possible as which they were when the packet was delivered:

(i) where such damage is alleged, the cover of the packet, the damaged article, its packing material, and any container in which the damaged article was enclosed;

(ii) where such loss or abstraction is alleged, the cover of the packet."

Compensation for insured letters

3. For paragraph 36 of the Scheme there shall be substituted the following:

"36. (1) If an insured letter, or any article of pecuniary value enclosed in or forming part of an insured letter, is lost or damaged whilst in the course of transmission by post, the Post Office may (but subject to and in accordance

with the provisions of this paragraph) pay such sum as it may think just to any person who in its opinion establishes a reasonable claim thereto, whether as the sender or the addressee.

(2) In the case of an outgoing insured letter, the sum paid by way of compensation shall not exceed the sum of £600 or such smaller sum as, having regard to the amount of the compensation fee paid in respect of the letter according to the scale set out in Schedule 6 in addition to the postage and registration fee, may be from time to time fixed in accordance with the terms of any relevant postal arrangement with a Postal Administration.

(3) In the case of an incoming insured letter, the sum paid by way of compensation shall not exceed £600 or such smaller sum as, having regard to the amount of the compensation fee paid in respect of the letter in addition to the postage and registration fee, may be from time to time fixed in accordance with the terms of any relevant postal arrangements with a Postal Administration.

(4) Subject to sub-paragraphs (2) and (3) the maximum amount of compensation which the Post Office may pay in respect of any article enclosed in or forming part of an insured letter shall be such sum as, in its opinion, represents:

(a) in a case where the Post Office is satisfied that the article has been lost or rendered valueless in the post, the market value thereof (excluding the value of any message or communication) at the time of posting;

(b) in any other case, the amount by which such value has been diminished by damage suffered in the post.

(5) Where the Post Office pays compensation in respect of an insured letter in accordance with the foregoing sub-paragraphs it may additionally pay an amount equivalent to the amount of postage and registration fee paid by the sender of the letter.

(6) No compensation may be paid in respect of any insured letter or its contents unless the Post Office is satisfied that the conditions set out in paragraphs (3), (4) and (6) of Schedule 10 hereto, and in the case of an outgoing insured letter paragraph 35(i) (c) of the Scheme, have been complied with in the case of that insured letter.

(7) In the case of an insured letter which was redirected under paragraph 40 of the Scheme after delivery at the place to which it was addressed, no compensation may be paid under sub-paragraph (1) for loss of, or damage to, that insured letter, or any of its contents, while in the course of further transmission by post, unless the letter was so redirected by being posted anew and full postage was prepaid on such posting, in which case compensation may be paid subject to and in accordance with this paragraph, for any such loss or damage which the Post Office is satisfied occurred while the letter was in course of transmission by post after such re-posting.

(8) No compensation may be paid in respect of any insured letter or its contents if the letter has been destroyed or otherwise dealt with or disposed of by the Post Office pursuant to Section 8(3) of the Act or sub-paragraph (1) of paragraph 18, or paragraph 19, of the Scheme, or by another Postal Administration under a provision of the law of the country or place of that Postal Administration.

(9) No compensation may be paid in respect of any insured letter or its contents if the letter was lost, damaged or destroyed in circumstances beyond the control of the Postal Administration

in whose service the loss, damage or destruction occurred.

(10) No compensation may be paid in respect of any insured letter or its contents unless:

(a) a claim for such compensation is made by the sender or the addressee within a period of 12 months beginning with the date on which the letter was posted;

(b) in the case of an outgoing insured letter, the certificate referred to in paragraph 32 (1) (d) of the Scheme is produced and delivered up to the Post Office if the Post Office so desires;

(c) in a case where the insured letter has been delivered and compensation is claimed for damage to all or any of its contents, or for loss or abstraction of all or any of its contents, and the Post Office so requires, the following things are produced for the inspection of the Post Office, or of the Postal Administration of the country in which the letter was delivered, in the condition as nearly as possible as which they were when the letter was delivered:

(i) where such damage is alleged, the cover of the letter, the damaged article, its packing material, and any container in which the damaged article was enclosed;

(ii) where such loss or abstraction is alleged, the cover of the letter.

(11) If compensation has been paid to any person in respect of the loss of an insured letter which the sender has insured for a sum exceeding the real value of the contents and packing and the letter subsequently comes into the possession of the Post Office, then upon tender of the letter to that person (whether or not he accepts it), he shall repay to the Post Office the sum paid by way of compensation or such part thereof as the Post Office may require."

Compensation - general

4. (1) For the heading "Compensation - general" and paragraph 37 of the Scheme there shall be substituted the following:

"Compensation for certain other postal packets

37. (1) Where the Post Office is satisfied that any article of pecuniary value enclosed in, or forming part of, a postal packet other than a registered letter, an insured letter, or a postal packet consisting of or containing only literature for the blind or an All-up Newspaper, has been lost or damaged whilst in the custody of the Post Office, it may (but subject to and in accordance with the provisions of this paragraph) pay such sum as it may think just by way of compensation for such loss or damage to any person who in its opinion establishes a reasonable claim thereto, whether as the sender or as the addressee of the postal packet.

(2) The total amount of compensation which the Post Office may pay under sub-paragraph (1) in respect of any one postal packet and its contents shall not in any case exceed £10.

(3) Subject to sub-paragraph (2), the maximum amount of compensation which the Post Office may pay under sub-paragraph (1) in respect of any article enclosed in or forming part of a postal packet shall be such sum as, in its opinion, represents:

(a) in a case where the Post Office is satisfied that the article has been lost or rendered valueless whilst in its custody, the market value thereof (excluding the value of any message or communication) at the time of posting;

(b) in any other case, the amount by which such value has been diminished by damage suffered whilst the packet was in its custody.

(4) No compensation may be paid under sub-paragraph (1) for loss of, or damage to, any such article as is described in sub-paragraph (2) of paragraph 34 of the Scheme.

(5) No compensation may be paid under sub-paragraph (1) in respect of any postal packet or its contents unless the Post Office is satisfied that the conditions set out in Schedule 10 hereto have been complied with in the case of that postal packet.

(6) In the case of a postal packet which was redirected under paragraph 40 of the Scheme after delivery at the place to which it was addressed, no compensation may be paid under sub-paragraph (1) for the loss of, or damage to, the postal packet, or any of its contents while in the custody of the Post Office, unless the postal packet was so redirected by being posted anew and full postage was prepaid on such re-posting, in which case compensation may be paid subject to and in accordance with this paragraph, for any such loss or damage which the Post Office is satisfied occurred while the postal packet was in its custody after such re-posting.

(7) No compensation may be paid under sub-paragraph (1) in respect of any postal packet or its contents if the packet has been destroyed or otherwise dealt with or disposed of by the Post Office pursuant to section 8(3) of the Act or sub-paragraph (1) of paragraph 18, or paragraph 19, of the Scheme.

(8) No compensation may be paid in respect of any postal packet or its contents unless:

(a) a claim for such compensation is received from the sender or the addressee within a period of 12 months beginning with the date on which the packet was posted;

(b) in the case of an outgoing packet a certificate was obtained on the posting of the packet and is produced and delivered up to the Post Office if the Post Office so requires;

(c) in a case where loss of the packet is claimed and the Post Office so requires, a declaration is made by the addressee that the packet was not delivered to him or to the place to which it was addressed;

(d) in a case where the packet has been delivered and compensation is claimed for damage to all or any of its contents, or for loss or abstraction of all or any of its contents, and the Post Office so requires, the following things are produced for the Post Office's inspection in the condition as nearly as possible as which they were when the packet was delivered:

(1) where such damage is alleged, the cover of the packet, the damaged article, its packing material, and any container in which the damaged article was enclosed;

(2) where such loss or abstraction is alleged, the cover of the packet."

Advice of delivery and enquiries

5. (1) The heading of paragraph 38 of the Scheme shall be deleted and the following substituted:

"Advice of delivery, enquiries and claims for compensation"

(2) The following shall be added to paragraph 38 of the Scheme:

"(3) The sender or addressee of a registered postal packet or an insured letter shall, on making an application for compensation under this Scheme in the prescribed form, other than an application for compensation in respect of damage to the packet or letter or its contents, pay a fee of 25p, which fee will be refunded to him in the event of compensation being paid by the Post Office."

Schedule 3 (Postal facilities), items 1, 3, and 6 to 18 inclusive.

The facilities referred to in items 6 to 18 inclusive shall extend to postal packets transmitted under this Scheme, without further charge.

Application of Post Office Inland Post Scheme

6. For Schedule 8 of the Scheme there shall be substituted the following:

"SCHEDULE 8

Paragraph 45.

APPLICATION OF POST OFFICE INLAND POST SCHEME

The Post Office Inland Post Scheme 1979 (Post Office Scheme P1/1979)
Paragraph 14 (Postmarks)
Paragraph 18 (Treatment of packets addressed to deceased persons).

The reference in paragraph 18(1) (d) to "this Scheme" shall be read as a reference to this Scheme and the words in paragraph 18(2) "and paragraph 7 of this Scheme shall apply to parcels so redirected" shall be omitted.

Paragraph 21 (Registration of newspapers).
Paragraph 27 (Postal facilities - general).

This paragraph shall apply for the purpose only of the application of the other provisions of the Post Office Scheme P1/1979 mentioned in this Schedule to postal packets transmitted under this Scheme.

Paragraph 33 (Evasion of postage by redirection).
Paragraph 34 (Poste Restante).

The reference in paragraph 34(h) to "this Scheme" as to the return of postal packets shall be read as a reference to paragraph 19 of this Scheme.

Paragraph 55 (Variation of route).
Paragraph 74 (Complaints Panel).

The references to "this Scheme" shall be read as a reference to this Scheme; anything relating to a registered inland packet and paragraph (4) shall be omitted.

Schedule 2 (Postal Franking Machines).

As applied by paragraph 16(6) of this Scheme.

Schedule 4 (Express delivery services), items 2 and 4 to 7 inclusive.

The limits of size and weight in respect of items 2 and 4 shall be those specified in this Scheme."

7. The following new Schedule shall be inserted:

"SCHEDULE 10

Paragraphs 33, 36 and 37
COMPENSATION CONDITIONS

Conditions which must be complied with

1. On the posting of the packet a certificate of posting shall be obtained on which the fee paid is denoted in manner provided by paragraph 16(3) or the amount of fee charged to the sender pursuant to an arrangement for credit facilities is indicated.

2. The packet shall be made up in a reasonably strong cover appropriate to its contents and shall be securely tied, stitched, sealed or otherwise securely fastened.

3. Any article contained in the packet shall be adequately packed as a protection against damage in course of transmission. In particular:

(a) an article which is of a fragile nature shall be packed in a container of sufficient strength and shall be surrounded in that container with sufficient and suitable material to protect the article against the effects of concussion, pressure and knocks to which packets are ordinarily exposed in transmission and the packet shall bear the words "FRAGILE WITH CARE" written conspicuously in capital letters on the face of the cover above the address;

(b) an article which is liable to be damaged by bending shall be packed in a container of sufficient strength to prevent the article from being bent in transmission and the packet shall bear the words "DO NOT BEND" written conspicuously in capital letters on the face of the cover above the address;

(c) a packet containing any perishable article shall bear the word "PERISHABLE" written conspicuously in capital letters on the face of the cover above the address.

4. The address of the person to whom the packet is to be transmitted shall be written fully and correctly on the cover thereof or on a label securely affixed or tied thereto.

5. There shall not appear on the cover of the packet or on any label affixed or tied thereto any word, phrase or mark indicating or conveying the impression that the packet is, or is intended to be, registered or that a compensation fee has been, or is intended to be, paid.

6. The packet shall not contain anything the posting of which in a postal packet is prohibited by or under any enactment or this Scheme."

Dated 29th May, 1979.

Signed on behalf of the Post Office by *L. H. Kingsbury* (a person authorised by the Post Office to act in that behalf).